



## Residents' Experience Surveys

# Share your experience of residential aged care



**You may be invited** to participate in a survey about your experiences living in a residential aged care home.



**Up to 1 in every 5** residents living in aged care homes across Australia will be asked questions about the quality of care they receive by a member of a skilled independent survey team.



**Surveys** will be scheduled at your aged care home on specific days between **February and October 2023**. Participation is voluntary and requires your consent – the information we collect remains anonymous and is treated as strictly confidential.

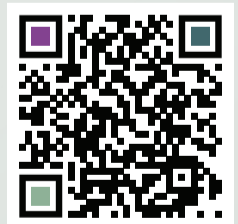
The information collected from the surveys will be used to prepare **Residents' Experience Reports**, which will help residential aged care homes identify areas for improvement in the quality of the services they provide.



Residents' Experience Survey outcomes will contribute to the Residents' Experience Star Rating for each residential aged care home published on the My Aged Care website. This will help Australians:

- compare the quality of different residential aged care homes
- make an informed choice about where they live.

Scan the QR code for more information or visit  
[www.residentexperiencesurveys.com.au](http://www.residentexperiencesurveys.com.au)



Scheduled Survey Date: